

Rental by VVE Tourist Services s.r.l., ("**charterer**"), is regulated by these rental general conditions and by the rent letter signed by the driver, viewed by or delivered to the driver, who took note of the whole document.

RENTAL GENERAL CONDITIONS

1- Driving and renter's requirement

The renter commits himself to not declare false informations about his personal details, his age, his address, his license to drive. With full legal effect, renter's domicile is the one specified in the contract.

The renter and any additional authorized drivers have to meet the following requirements:

- Minimum age 23 years old
- Valid driving license for chartered vehicle, issued at least 12 months ago
- Credit card in the renter's own name; if the credit card is headed to someone who is not the renter, it is necessary to fill out an authorization (only for cars and motorcycles).

Two credit cards may be required for specific vehicles (contract holders have to be two).

Charterer can deny to reach the agreement, without explanation.

2- Method and terms of payment

Payment methods: by credit card with embossed numbers and cash.

Payment at the drop off.

3-Gasoline policy

The vehicle is consigned with a full tank of fuel and must be returned with the same amount, otherwise the renter will be required to pay the amount for the fuel missing litres and a fixed amount of **15 euro (fifteen)** to compensate for the cost and service of refueling the vehicle.

4-Third Parties Liability R.C.A.

Insurance includes Third Parties Liability (R.C.A.) as provided by the actual law in the Country where the vehicle has been registered (includes passengers, animals or things not carried).

Maximum rate is specified in the rent letter.

In the event of any accident or damage to the vehicle, the renter must inform the charterer writing a report within 24 hours or at the moment of drop off, using the specific form (CAI) that is in the car document folder.

5-Renter commitments.

The renter commits himself to guard, use and allow use -if it's allowed to- of the vehicle and to take care of it, in accordance with the destination and vehicle's features, as shown in the certificate of registration and by limits of law, and:

- a) To not use the vehicle for transportation of goods or persons upon payment;
- b) To use the vehicle personally and do not lend it to third parties: authorized drivers are the renter and any additional person who appears at the time of rental, and signs the rental agreement. All authorized drivers must have a valid driver's license and satisfy all requirements as specified in the rent letter;
- c) To not carry animals or goods that, because of their smell or condition, may damage the vehicle and/or delay a new rent; an extraordinary cleaning of the vehicle, if necessary, will be paid by the renter;
- d) To not repair the vehicle without the charterer's written consent;
- e) In case of breakdown the renter will immediately inform the charterer, and he will suspend the driving. The charterer will replace the vehicle or ask for the drop off;
- f) to not use the vehicle for races, contests or competitions, on not paved roads or on roads anyway inappropriate for the vehicle, for driving school, to tow or push other vehicles, to drive in forbidden areas, breaking traffic laws or other laws and in general for any illegal action;
- g) to not go abroad, except for other explanations in the rent letter (the green card does not allow to do it, because it is only given in addition to the vehicle's documents). R.C.A. is not valid abroad. If renter goes abroad, insurance coverage and limitation of responsibility and disclaimer will not be valid and any additional cost will be charged to the renter. Any abuse according to the rent letter or law will make the renter to pay for damages. In any case the charterer reserves the right to take action in the event of any major damage. The charterer reserves his right to pick up the vehicle in any place and any time, in case of breach of all rules at point 5 in this section.

6.DELIVERY AND COLLECTION OF THE VEHICLE- PENALTIES

The renter is required to present a financial credit card (VISA, Mastercard, American express, Diners Club) on the main driver's name and/or a cashier's cheque as a guarantee for the rental, on which a deposit will be held.

The renter recognizes that the vehicle and all accessories, included in the rent letter and delivered by the charterer, are fully functional and in good condition. The renter will deliver the vehicle and all documents, according to rent letter, in the same conditions, except for wear and tear in proportion to the rent duration and the kilometers travelled.

The delivery of the vehicle is at Salento Rent and it has to be returned to the same place. For delivery and return to different places, according to charterer and the rent letter, there will be an additional amount to pay.

The renter will inform, even by phone call, the charterer about any hitch that doesn't allow to return the vehicle in time. If the charterer doesn't allow the delay in returning the vehicle, the renter authorizes the charterer to pick up the vehicle in any place and time.

The vehicle has to be returned in Salento Rent's opening times (9.00-13.30 a.m., 16.00-19.30 p.m.). If the vehicle is returned out of time, only if approved by the charterer, the rent is considered closed in Salento Rent's opening times.

– the "**daily rent**" requires the pick up and drop off of the vehicle in the same day, within Salento Rent's closing time.

– the "**one day rental**" requires the drop off of the vehicle the next day, at 9.00 a.m.

It's allowed a time tolerance of 30 minutes. After, one rental day is charged in addition (24 hours).

If the vehicle isn't carried back in the day expected, the renter will pay a penalty fee in the amount of the price of a daily rent, more 50%, for every day of delay, till the drop off.

If documents or plate won't be carried back at the drop off, the renter will pay a penalty fee in the amount of the price of a daily rent for every day of delay, till the duplication, if the renter won't pay costs and damages.

The guarantee deposit will be unblocked at the drop off, if the vehicle is returned without damages.

In case of key loss, the renter will pay a penalty fee in amount of the price of two days of rental and the price for the duplication of the keys.

7- Responsibility

The renter is responsible directly for any damage to the vehicle and he will refund the charterer.

The renter is responsible for fines or any charge because of any violation of the traffic law.

In this case, Salento Rent will communicate to the Institutions the name of the driver (Renotification) as expected by time limits of Italian law or the fines will be debited and sent to the Customer within prescription time limits. **Charge fee for each renotification, as a penalty, is Euro 25,00, that will be charged on the credit card shown as deposit at the moment of pick up.**

8- Damages

In the event of any accident or damage to the vehicle, the renter must inform Salento Rent writing a report within 24 hours from it or at the moment of drop off, using the specific form (CAI) that is in the car document folder or fulfilling the "Accident Form". In addition, the Customer shall have all necessary investigations performed by the competent authorities. The failed observance of this duty causes deep economic damage to Salento Rent, for this reason the driver will be charged of a penalty.

9-Theft and fire

The renter is responsible in case of fire or theft. The value of the vehicle will be established based on the quotation in "Quattroruote" journal at the moment of the event. If the event will happen during the first six months of life of the vehicle, the value will be as if the vehicle was new.

Responsibility will include: repair, value loss, no rent, pulling, held for pick up and any additional cost for management of any event or any claim because of any damage caused to the vehicle or by an accident.

May be set up on vehicles GPS receivers to find the location of the vehicle, to test the speed and the way of driving.

The charterer may transmit these to judicial authorities, Insurance companies, lawyer's offices and societies against theft and to make them use these information in his own defense.

In case of theft or fire, the renter has to communicate it to the insurance company, as shown on vehicle's keys, and to report it to the authorities: the report has to be consigned to the charterer within 48 hours.

In event of failure to comply with these rules, any agreement about limit or exclusion of responsibility for theft and/or fire, totally or partially, declines.

10- Charterer's liability limitation

The charterer can't be responsible in case of any kind of damage or lost, delay or failed delivery, drop off of a different vehicle, deterioration or any other kind of damage, except intentional wrongdoing or gross negligence of the renter. The charterer has no responsibility for any item forgotten on the vehicle at the drop off, except intentional wrongdoing or gross negligence.

11- Charge

The renter, owner of a credit card, authorizes the charterer to charge on it all obligations regarding the rent (shown in the rent letter) and any other necessary to reimburse for expenses that charterer eventually has to deal with, in relation to the rent.

The renter is responsible for these expenses:

–**Rental**, as shown in the cost rate table, **who includes 100 km per day. The "unlimited mileage" option costs 30 euro per day for motorcycles and 20 euros per day for scooters and cars.**

–Petrol and I.V.A.

–We don't require customers to sanitize their rental vehicles before returning them; however, **we do expect rental cars to be returned in the same clean condition that they were first rented in. If a vehicle requires excessive cleaning or special cleaning products, a cleaning fee will be applied to your overall rental cost.**

–Fines, independently from the driver, caused by the use of the vehicle or its undue reliance.

–Motorway tolls and similar and any obligation resulting from parking.

12- Termination clause

The violation of articles 1, 2, 5, 6, 7, 8 and 9 will allow the charterer to terminate the contract, pursuant to and in accordance with Article 1456 (Civil code) and the renter will compensate the charterer for damages awarded.

13- Jurisdiction

The Court having jurisdiction for any disputes arising from and/or related to the vehicle, particularly for any action necessary for forced debt collection owed to Salento Rent, will be exclusively the Italian Court in charterer's legal headquarters

THE ITALIAN VERSION WILL PREVAIL IN CASE OF CONFLICT WITH TRANSLATED TEXT

RENTER SIGNATURE

SALENTORENT S.R.L

I agree, in accordance with art. 1341, second subparagraph, c.c., with articles 4,5,6,7,8,9,10,11,12,13

RENTER SIGNATURE

SALENTORENT S.R.L